



Citymesh – Development Analyst

Your impact at Citymesh

As a Development Analyst, you will join our team in Sint-Niklaas, acting as the key link between internal users and our development team.

You will dive into complex software issues, run diagnostic SQL queries, and help continuously improve our proprietary software solutions and internal workflows.

In this role, you focus on:

- **Analysis of complex incidents:** investigating underlying software problems, diagnosing root causes using SQL queries, and working directly with developers on sustainable solutions.
- **Support:** assisting internal teams with questions regarding our software solutions and registering tickets clearly in our ticketing system.
- **Software improvement:** identifying patterns in recurring requests, feeding them back to the development team, and helping optimize software and internal workflows.
- **Knowledge sharing and documentation:** contributing to maintaining support documentation and the internal knowledge base so technical information remains accessible to everyone

What do you bring to the table?

- A Bachelor's degree in IT or equivalent initial experience in a technical support or analyst role.
- Solid foundational knowledge of databases and SQL to analyze and investigate data independently.
- Strong analytical skills and the ability to explain technical concepts clearly to non-technical colleagues.
- The ability to work independently and maintain oversight when multiple requests come in at once.
- Fluency in both Dutch and English, spoken and written.

What you get from us

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At Citymesh, you'll join an enthusiastic and ambitious team where your input matters and where you have room to keep growing. A good job is about more than the role itself. Flexibility, time off, mobility and a solid salary package matter too. Here's what you can count on:

- A full-time permanent contract with an attractive salary package, including €8 meal vouchers per working day, eco vouchers, hospitalisation insurance, a CAO90 bonus, year-end bonus, net expense allowance and the annual sector premium under PC 200.
- A 40-hour working week, giving you 20 statutory holidays plus 12 additional ADV days each year. This ensures plenty of room for a healthy work-life balance.

- Flexible working hours and the possibility to work from home 2 to 3 days per week.
- A flexible benefits plan that lets you shape part of your salary package, including options such as multimedia, pension savings and additional insurance.
- A free mobile subscription and the option to get your home internet through Citymesh at an absolute bargain price.
- Room to keep growing through internal workshops, external training and relevant certifications.
- A warm workplace with plenty of humour, the occasional bad joke, and an afterwork team that knows how to mix things up — from karaoke nights to boat trips and even a diving session.
- Food brings us together: fresh fruit on Mondays, tasty soup three times a week and fries on Fridays. And every now and then, pizza, sushi, after-work drinks or a barbecue make an appearance too.
- Our office in Sint-Niklaas is easy to reach, with plenty of parking and charging points for electric cars.

Curious for more?

Excited to help build Citymesh and take on this role? Let us know. We'd love to meet you.